

## To all Customers, Suppliers, Employees and Partners

March 18th, 2020



Re: COVID-19 Update

Dear Ladies and Gentlemen,

As we all continue to go through this situation together, I would like to update you today on what we are doing here at STOCKMEIER Urethanes about it.

First, I am happy to report that to date we have no cases of actual infections among our staff worldwide. All plants in Europe (Lemgo, Cernay, Sowerby Bridge) and the United States (Clarksburg, WV) are open and work under a pandemic operation plan with output at a normal level. Raw material flow is quite satisfactory with little to no delays or availability issues. Logistics outbound is normal in the US; in Europe we start to see some delays due to long lines for trucks at inner-european borders and still limited availability of sea containers.

Here's some the steps we have taken to ensure our continued operation:

- We follow all relevant guidelines from our relevant federal, state and local governments together with recommendations from the CDC, WHO, RKI and others
- In production and R&D / QC we are operating on split shifts to ensure staff's physical separation
- In our administration we have as many people as possible work from their homes
- We are adjusting critical stock levels as needed
- We are in constant communication with our customers and suppliers to ensure we can cover all requirements of our customers as needed

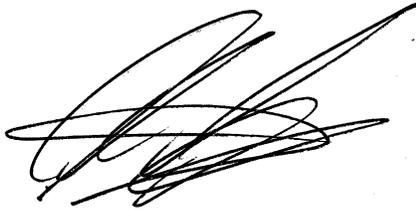
Obviously this remains a fast chain of events and we will keep you updated as we learn more. In the meantime, I would encourage you to work closely with your account managers and customer service representatives here at STOCKMEIER Urethanes. We do appreciate your business and are committed to serve our clients even under these extraordinary circumstances the best we can. At the same time,

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we are doing everything possible to protect the health and well-being of our employees, who are the core of our success.

Let's all stay healthy – we will get through this trying time together and there will be better days ahead !

Best Regards,



**Christan Martinkat**  
Chairman of the Board  
STOCKMEIER Urethanes Group



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